



Fact Sheet: Leverage for Training Providers

Overview

GlobalCourseFinder is a comprehensive service platform which drives a training provider's market presence and profit margin in 2 ways:

1. Drive revenue growth

- Advanced and easy to use Course Catalogue quickly directs your customers to the most appropriate training courses.
- Intelligent training needs analysis functionality lets you always stay on top of what courses your customers are interested in.
- Reduce empty seats and course cancellation rates by using our advanced marketing tools. These
 let you market your training programs directly to each individual customer personally and
 efficiently.
- Waitlisting ability lets you manage ongoing interest in your courses!

2. Reduce costs by improving operational efficiencies.

- Lower your cost overhead by using GlobalCourseFinder to manage your training programs from beginning to end! From enrolment all the way through to collecting and archiving feedback, GlobalCourseFinder lets you do all this with ease!
- Don't worry about implementation costs GlobalCourseFinder is an all inclusive, fully managed and hosted service!

The Course Catalogue

Make GlobalCourseFinder the online face for your firm!

- Bring the customer directly to your product offering!
- We'll customise your GlobalCourseFinder 'look and feel' to fit in with your firm's branding
- Seamless interaction between GlobalCourseFinder and the rest of your firm's website



Marketing with GCF

Enhance your marketing function with GCF! Here are just some of the ways how:

Track Usage

As your customers browse through the course catalogue, GCF reports on crucial statistics such as:

- Common searches
- Course viewings, shortlistings
- Visitor demographic

GCF also randomly surveys customers on their impressions of your course material, and provides you with their responses.

Communicate Directly

Monthly newsletters

GCF sends customers a monthly newsletter that promotes any upcoming courses that relate to their personal profile.

Targeted broadcasts

GCF also lets you target specific customer groups with template based email broadcasts.

Manage Demand

GCF allows customers to waitlist for courses that are not yet available, or have course dates which do not suit their individual needs.

This gives you a clear picture of current demand, allowing you to plan your training calendar forward.

As more course dates are set, GCF automatically notifies the customer and invites them to enroll.

The course lifecycle

GCF manages the administrative aspects of your training programs in the following way:

Needs Analysis + Marketing GCF's advanced course search engine consistently delivers visitors to training courses that best meet their needs.

GCF's ability to track usage and perform ongoing needs analysis then gives your firm the crucial data it needs to use GCF's advanced marketing tools to efficiently and effectively target customer groups.

Enrolment + Invoicing GCF provides customers with a quick and easy method for enrolling in your courses. During enrolment, they also enter in their goals for attending the course which are sent to the instructor for further review.

The system then provides thorough invoicing data for your firm's accounts receivables workflows to process.

Attendance Marking GCF provides administrators with a quick and easy method of processing attendance sheets, ensuring accuracy and consistency of record keeping.

Attendance is marked on many levels (e.g. passed, completed + failed, partial completed) which are then recorded into the customer's personal training history

Feedback Collection GCF provides an interface for customers to fill out customised online feedback forms based on their attendance record. Attendees are asked to rate how well the course presented it's topic matter, as well as how well it helped them achieve their goals (as entered during enrolment).

GCF then generates thorough post-course reports for further analysis.